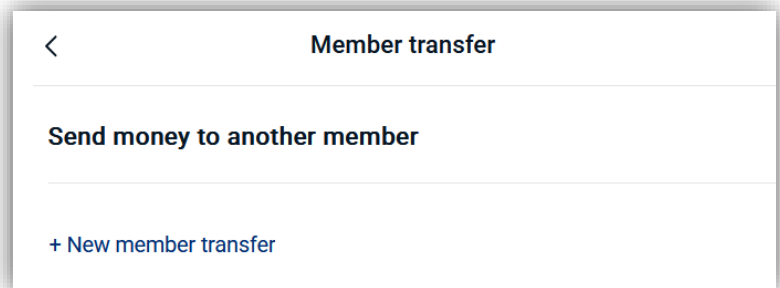
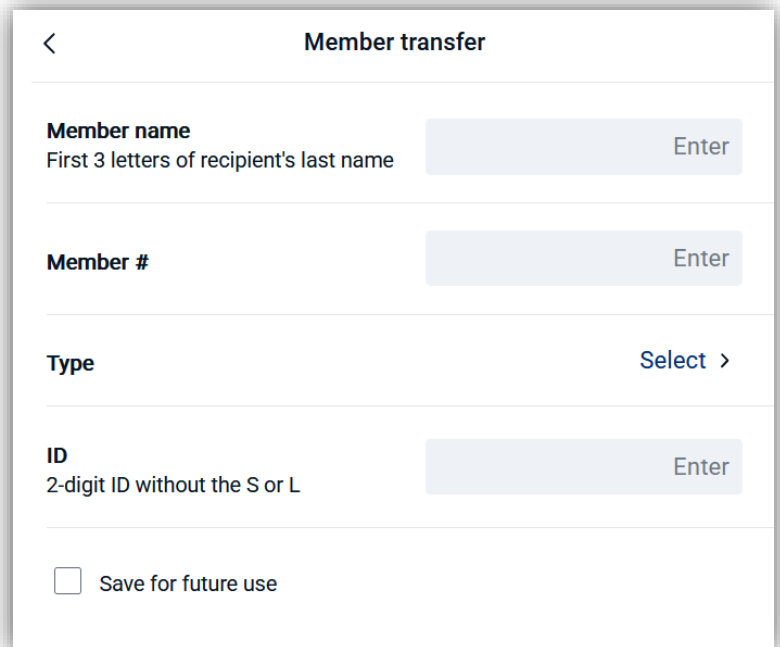


# Member-to-Member Transfers

Transferring money to another member at Dow Credit Union can be completed from the “Member transfer” menu.

1. Select “Member transfer” from the main navigation menu
2. Select “+ New member transfer”
3. Enter the first 3 letters of the recipients’ last name
4. Enter the recipients’ main membership account number
5. Select Share or Loan for the recipient account
6. Enter the 2-digit share or loan ID for the recipient account
7. Select “Next”

*(You can also save the other recipients’ information for future use by selecting the ‘Save for future use’ checkbox and choosing a nickname before proceeding.)*

A screenshot of a mobile application interface titled "Member transfer". At the top left is a back arrow icon. Below the title is a horizontal line, followed by the text "Send money to another member". Another horizontal line follows, and at the bottom is a blue link that says "+ New member transfer".A screenshot of a mobile application interface titled "Member transfer". At the top left is a back arrow icon. Below the title is a horizontal line. The form contains four input fields: 1. "Member name" with the subtext "First 3 letters of recipient's last name" and an "Enter" button. 2. "Member #" with an "Enter" button. 3. "Type" with a "Select >" dropdown menu. 4. "ID" with the subtext "2-digit ID without the S or L" and an "Enter" button. At the bottom of the form is a checkbox labeled "Save for future use".



8. Select the account you wish to move money FROM
9. Enter the dollar amount you wish to transfer
10. Choose the frequency and date to begin, then select "Next"
11. Verify the transfer instructions, then select "Submit"