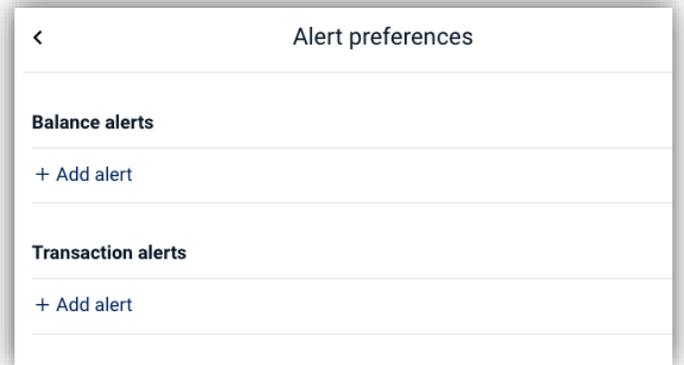
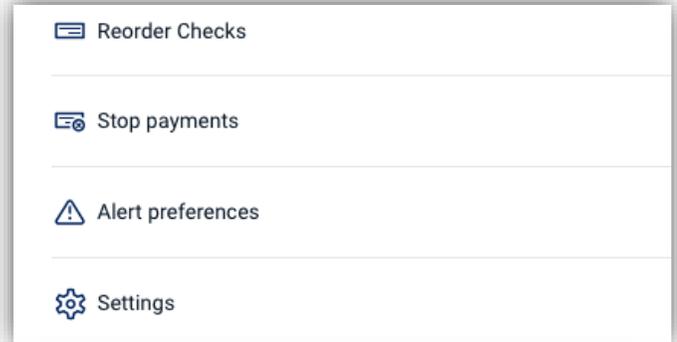


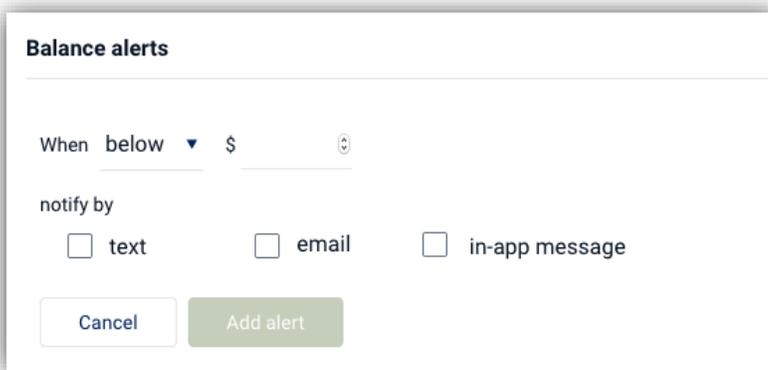
# Adding Alerts

Once you are signed in:

1. Select any share or loan from the Accounts card
2. Select "Alert preferences"
3. Select "+ Add alert" for the alert type you wish to add



*For Balance alerts, you can choose to be notified when your balance falls BELOW or OVER a certain threshold amount.*

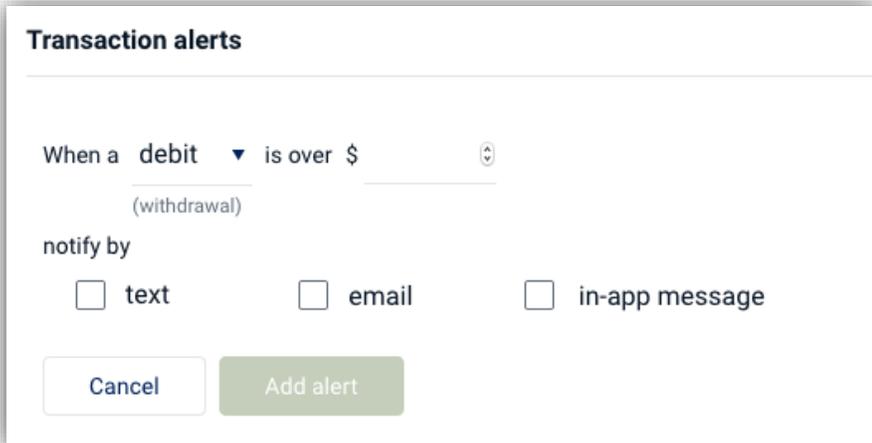


A screenshot of the Dow Credit Union mobile app 'Balance alerts' configuration screen. The screen shows a dropdown menu for 'When' set to 'below', a dollar sign icon, and a numeric input field. Below this, there are three radio button options for 'notify by': 'text', 'email', and 'in-app message'. At the bottom, there are two buttons: 'Cancel' and 'Add alert'.

4. Enter the threshold you want to be alerted for
5. Choose how you want your alerts delivered (text, email or in-app)

6. Select "Add alert"

*For Transaction alerts, you can choose to be notified when any transaction (credit/deposit or debit/withdrawal) exceeds a certain dollar amount.*



**Transaction alerts**

When a **debit** ▼ is over \$ \_\_\_\_\_  
(withdrawal)

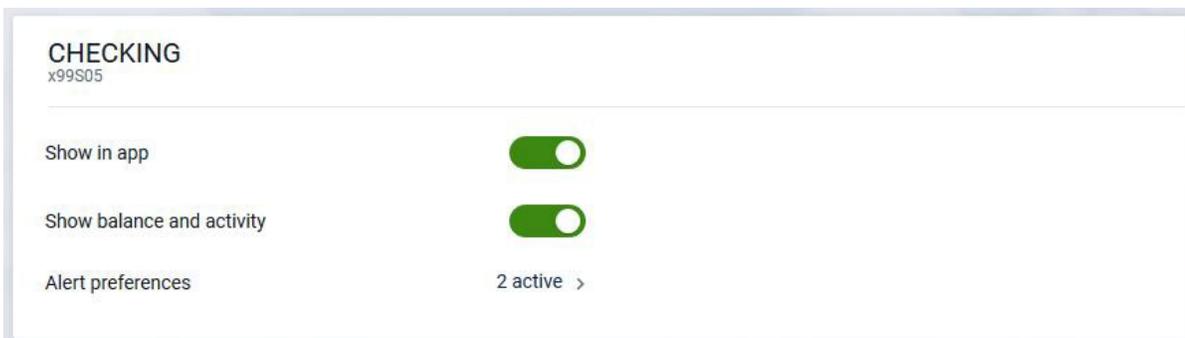
notify by

text       email       in-app message

You can also access alert preferences for all shares and loans via account Settings:

1. Select your profile name from the bottom of the main menu
2. Select "Settings"
3. Select "Dow Credit Union" under the Accounts section
4. Select "Alert preferences" to add or edit alerts for a specific share or loan



**CHECKING**  
x99S05

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Show in app

Show balance and activity

Alert preferences 2 active >